



© stock.adobe.com/IndustryAndTravel

Stand 11.2025

Stadt Aachen
Der Oberbürgermeister
Fachbereich Mobilität und Verkehr
Lagerhausstr. 20
52058 Aachen
neuinaachen@mail.aachen.de

www.aachen.de



Booklet in other languages
Diğer dillerde kitabıçık
Брошюра іншими мовами
كتاب بلغات أخرى
بروشور به زبانهای دیگر

www.aachen.de/mobilitaet

stadt aachen

Foreword

Welcome to Aachen

Dear new residents,

on behalf of our city, I would like to welcome you to our vibrant community! Whether you want to find a new home here, realise your dreams or simply enjoy the wide range of things our city has to offer – we are delighted to welcome you.

An important aspect of your everyday life will be travelling through our city conveniently and sustainably. Our goal is to provide you with a wide range of mobility options that are not only practical and accessible, but also contribute to a more liveable environment.

This booklet has been compiled to give you an overview of the mobility offers in Aachen. Whether you use your own means of transport, public transport or hire systems, there is something for everyone. We would like to invite you to make active use of these services so that you can easily find your way around your new surroundings.

Together, we are shaping a sustainable and modern city where everyone can feel at home.

I wish you many wonderful moments and exciting discoveries in your new home!

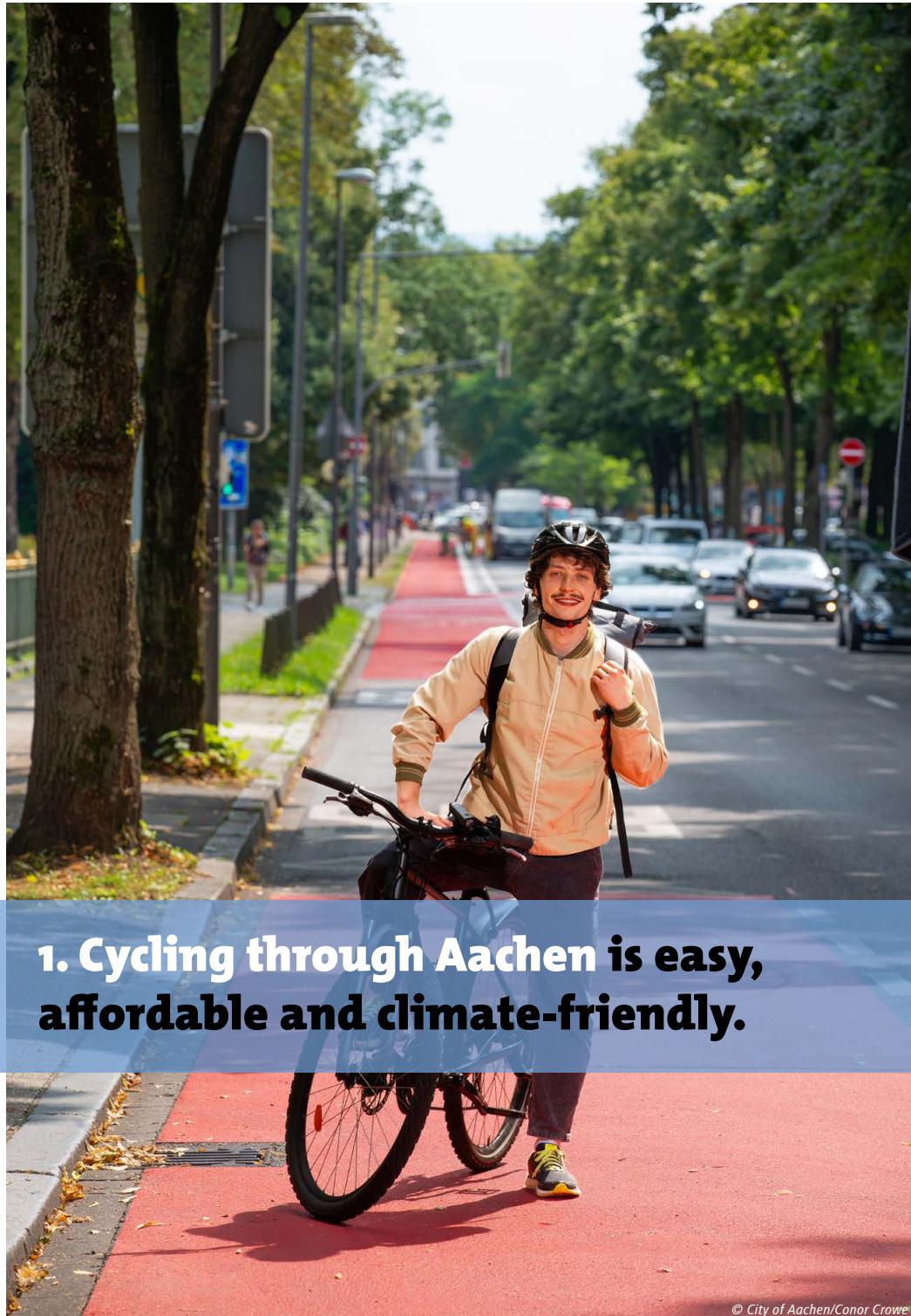
Yours sincerely



Dr Michael Ziemons
Lord Mayor

Contents

1. By bicycle	4
Learning to ride a bicycle and practising	5
Leasing a bicycle Repairing a bicycle	6
Bicycle parking	7
Taking bicycles on the train Taking bicycles on the bus	8
Planning a bicycle route Taking the bicycle bus to the Eifel	9
2. Shared mobility	11
Bike sharing Borrow a cargo bicycle	12
Travelling with an e-scooter	13
Car sharing	14
3. On foot	15
Premium footpaths	17
City attractions	18
4. By bus and train	19
By bus and train out and about Buying tickets	20
Eezyticket NRW	21
Netliner	22
Nachtexpress (Night express)	23
Euregioticket	24
Travelling on buses and trains with limited mobility	25
5. By car	26
Charging infrastructure (publicly accessible)	27
Park and Ride (P+R)	28
Parking in residents' parking zones	29
Car parks in the city centre Contactless payment	29
Disabled parking permit	30
We are building for you Mängelmelder (Defect reporter)	31
6. With "clever mobil" commute well	32
7. Vouchers and offers	33
8. Apps and QR codes	34



By bicycle through Aachen

Learning to ride a bicycle and practising

Would you like to learn how to ride a bicycle? Do you feel unsafe cycling in the city? Would you like to try out e-bikes or feel more confident on a cargo bike? Are you looking for cycling courses for your children? Are you looking for trainings in other languages? You can find all these training courses in Aachen. Check the special training package for new residents (also in different languages). Scan the QR code to learn more about the dates.

Cost: free of charge or max. 2 euros

* Note: Prices may vary due to the production time of the booklet.
Check the current prices online.



Tips for new parents

Tips on cycling during pregnancy and with babies and toddlers

Traffic rules
in Germany
(DE, EN, AR, FA, ...)



Dates and regis-
tration



Leasing a bicycle

Employees can lease their favourite bicycle and save tax in the process if their employer offers bicycle leasing.

Find out from your employer what mobility options are available for you as an employee.



© City of Aachen/Conor Crowe

Repairing a bicycle

Minor technical problems with bicycles can be easily fixed at the free repair stations (RadserVICestationen) in the city of Aachen.

The self-service stations are equipped with air pumps and basic tools.

Locations



© City of Aachen



© City of Aachen

Bicycle parking

The city of Aachen offers various parking facilities for bicycles:

- **Bicycle stands**
- Bicycle parking in **car parks** (railway station & town hall)
- **Bike+Ride** (covered at bus stops)
- **Bicycle box** (Eilendorf railway station)
- **Radstation** (railway station: incl. repairs, bicycle rentals and sales)
- **Bike-Stations** (secure, weather-protected and enclosed parking facilities, bookable and accessible via [radbox.nrw](#) as of 2026, secure bicycle parking spaces can also be booked via [radbox.nrw](#) in various other cities)

[More info about bicycle parking](#)



[More info about radbox.nrw](#)



[radbox.nrw locations](#)





© stock.adobe.com/neuhold.photography

Taking bicycles on the train

On trains with a multi-purpose compartment (with a bicycle symbol), bicycles can be carried around the clock with a bicycle ticket. Each person may only take one bicycle. The following rules apply on trains without a multi-purpose compartment:

- Two bicycles in the boarding areas (if sufficient space is available)
- Monday to Friday from 9 to 15:30 and from 18; Saturdays, Sundays and public holidays all day

Taking bicycles on the bus

Some restrictions apply to the carriage of bicycles on buses:

- One to two bicycles per bus
- One bicycle per person
- Monday to Friday from 19, Saturdays from 15; Sundays and public holidays all day
- Only with a bicycle ticket.

Text © StädteRegion Aachen

Bicycle ticket (AVV)



**Note: The transport of passengers, strollers and wheelchairs always has priority on buses and trains. Staff may decide on a case-by-case basis whether bicycles can be taken on board. Folding scooters and folding bicycles are considered hand baggage.*



© stock.adobe.com/Mihail

Planning a cycle route

There are wonderful leisure routes for cycling in the region, the city of Aachen and the surrounding area (Drei Länder). You can find the maps online. The Stadtnavi shows you the suitable daily routes.

Stadtnavi



Komoot



Leisure maps



Receive free leisure maps by post!

Order interesting cycle route maps online and receive them free of charge by post. Please use the order at the end of this booklet.

Taking the bicycle bus to the Eifel

In the summer months (Saturdays, Sundays, & public holidays), bicycles can be taken in a specially designed trailer on the bicycle bus to the Eifel National Park region.

Timetable and stops



avV (Aachener Verkehrsverbund)/Smilla Dankert/pp/Agentur ProfiPress

Colour me!

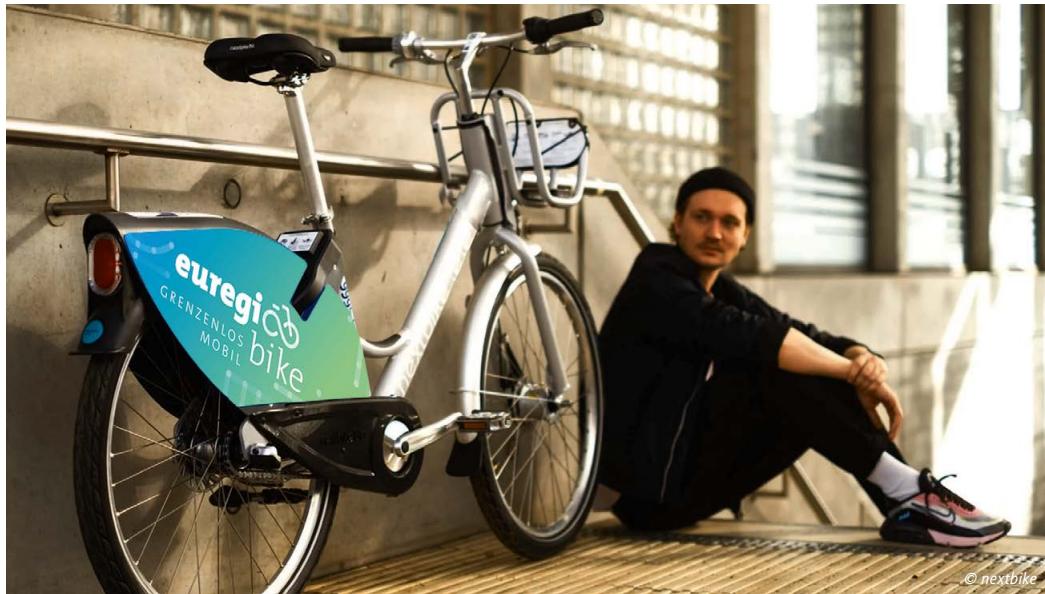


Order a road safety colouring book

Order a colouring book online using the QR code at the end of this booklet and you will receive it by post.



2. Shared mobility!



Shared mobility

Bike sharing

If you don't have a bicycle yourself, you can rent an e-bike (pedelec). From early 2026, Aachen will once again be home to bike-sharing stations with over 400 pedelecs. The bicycles can be returned to any station in Aachen.

Borrow a cargo bike

In Aachen, you can borrow over 26 e-cargo bikes free of charge. Depending on the location, you can book them for up to 3 hours or a day. Register conveniently online at aachen.de/lara and book a bike in your neighbourhood via the evemo app. The bikes should be returned to the same station.



Registration



More info
Euregiobike.de



Travelling with an e-scooter

You can book e-scooters from several providers in Aachen. You can download each app directly, register, give a payment method and start riding.

Alternatively, you can use the movA app to book e-scooters, alongside other sharing and public transport services (bus and train) (QR codes for all apps at the end of this booklet).

More info



Rules



Voucher: Try out e-scooters!

Order the vouchers using our online order form. You will find the QR code for the order at the end of this booklet.





© Cambio Aachen

Car sharing

With car sharing, you don't need to buy your own car and can save many other costs such as parking, refuelling, insurance and repairs.

Simply book a car (including e-cars and vans) when you need one via movA or the Cambio app.

Car sharing in Aachen is station-based. This means that the rented car must be returned to the same station.

*Save the registration fee:
Offers and tariffs*



More info and registration



Stations



Voucher for car sharing

Order the vouchers using our online order form. You will find the QR code for the order at the end of this booklet.



3. Explore Aachen on foot and discover new places.

© stock.adobe.com/P. M. Ebel



Premium footpaths

The nearest green space is always just a short walk away from Aachen city centre.

[More info](#)



Ten "premium footpaths" lead you quickly and easily along special routes to the city's most beautiful parks and green spaces. Wide, easy-to-walk paths, shady trees, comfortable benches to rest on and clear signposts make each of these walks a little excursion. Ideal for a refreshing break or a relaxing nature walk, the green spaces are often only 20 minutes away from the city centre.

Not all the paths are finished yet, but the city is already making sure that walking in Aachen is safer, easier and more enjoyable. The premium footpaths invite you to discover nature and enjoy the fresh air – simply on foot! It is also possible to hike further.

On foot there is much to discover

Walking is free, flexible and healthy – and one of the most pleasant ways to discover Aachen. You can easily reach many destinations on foot, especially in the city centre. This makes it easy to combine everyday errands with a walk.

Enjoy relaxing walks through the green parks, stroll to the historic sights around the cathedral and town hall, browse in the diverse shops or take longer hikes into the surrounding areas.



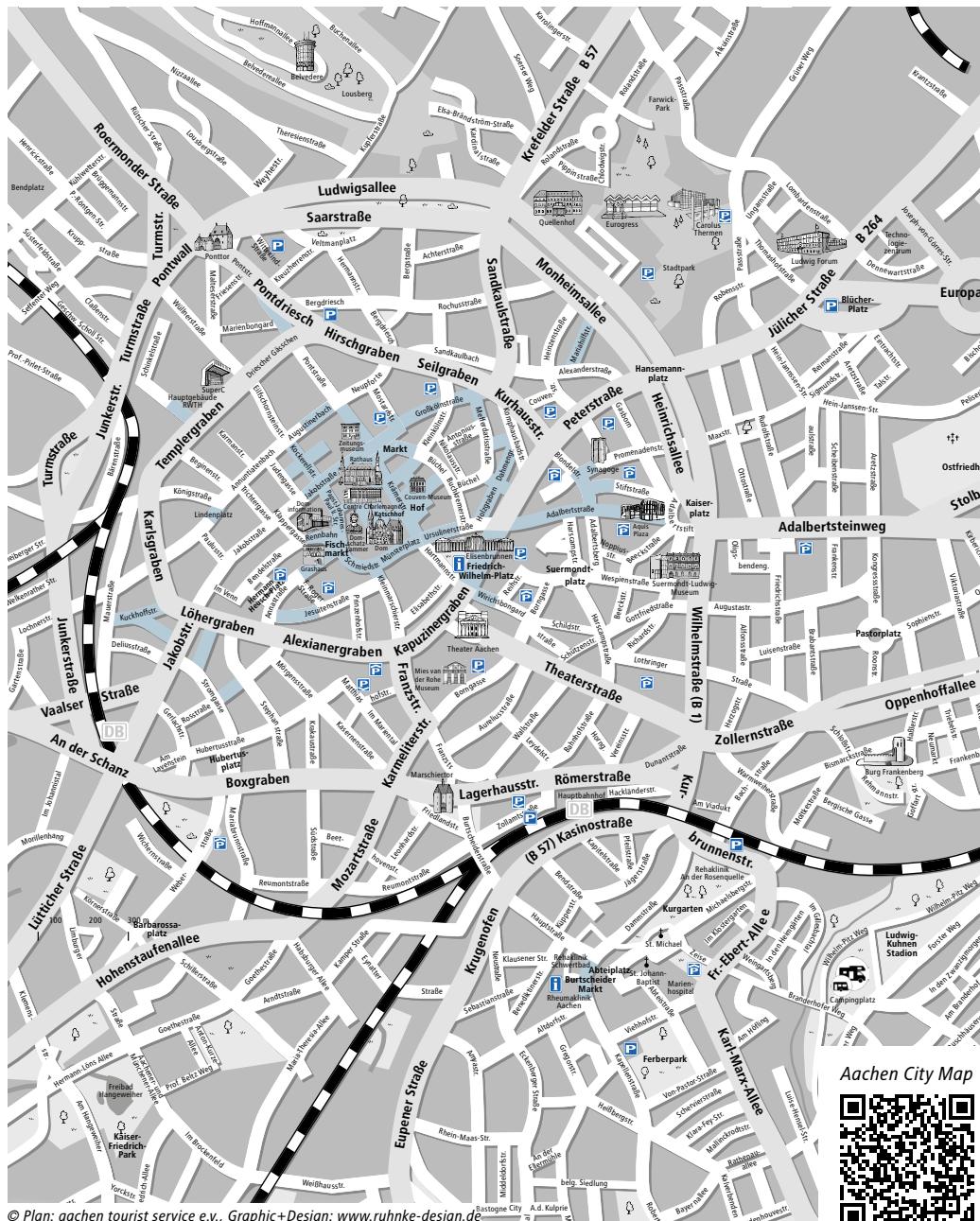
Simply receive your leisure maps free of charge by post!

Order interesting leisure maps including hiking routes online and receive them free of charge by post. Please use the QR code at the end of this booklet.

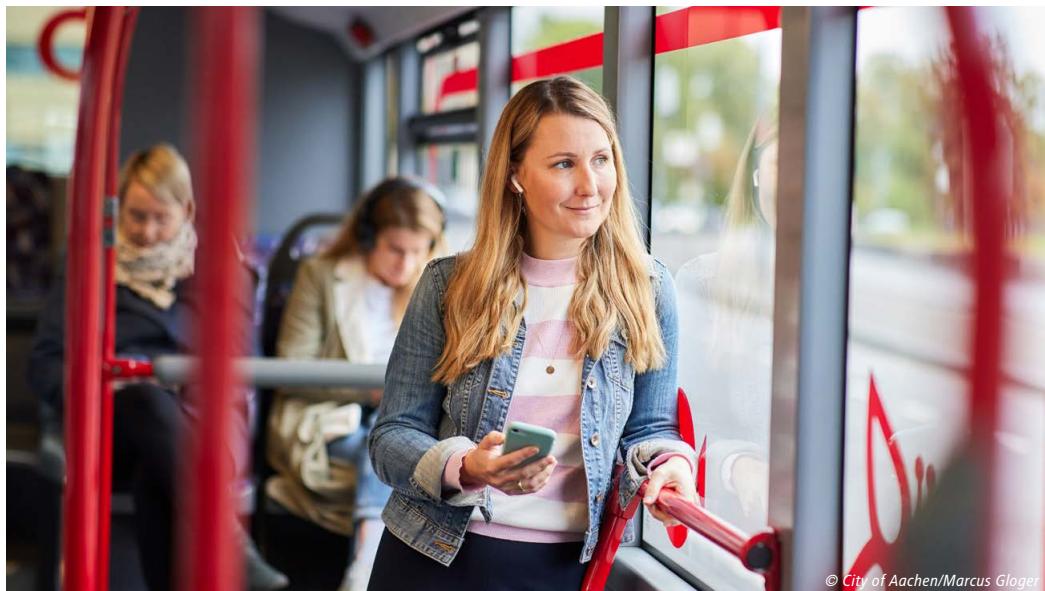


City attractions

Many sights are within easy walking distance.



4. Whether in Aachen or the Euregio – it's easy to get around by bus and train!



Eezyticket NRW

With the NRW-wide "eezy" tariff, you can travel flexibly and cost-effectively and pay based on the air line distance.

Before travelling, please check in via movA or the naveo app and check out at your destination. The price is calculated at 1.49 euro basic price and 0.29 euro per air line kilometre, which could be significantly cheaper than a single ticket for the corresponding section. In addition, there is a monthly cost cap in the same amount as for the Deutschlandticket for journeys with the eezy tariff within NRW (11.2025).

[More info](#)



* Note: Prices may vary due to the production time of the booklet.
Check the current prices online.



By bus and train out and about

The city of Aachen not only offers comfortable and climate-friendly public transport within the city and the surrounding areas, but also to neighbouring countries.

Buying Tickets

Tickets for local public transport can be purchased in various ways.
Bus tickets: at ticket machines at bus stops, from staff on the buses and at all ASEAG sales points (e.g. in the customer centre at Bushof);
Train tickets: at ticket machines at the central station, at Deutsche Bahn sales points (e.g. at the travel centre at the central station) and online.

Alternatively, you can also book your ticket conveniently via the movA app, which also provides you with real-time information on bus timetables and delays. Sharing offers can also be booked via the app.

Tickets



[More info](#)



movA app



iOS



Android



NetLiner

The NetLiner minibus, bookable online or by phone, operates as a supplement to the fixed route buses in south and north Aachen, Haaren, south Stolberg, Simmerath, Monschau and Roetgen. The NetLiner picks you up at a stop near you and takes you to the stop of your choice.

The NetLiner can be used with regular bus tickets or subscriptions. Use the QR code to find more information about this service and the instructions for booking (the easiest way to book the NetLiner is via the movA app).

More info and instructions for booking



Nachtexpress (Night express)

On the nights of Friday to Saturday, Saturday to Sunday and before public holidays, ten night bus lines start from Elisenbrunnen or Bushof. The Nachtexpress lines not only serve various parts of the city, but also neighbouring towns such as Alsdorf, Herzogenrath, Kelmis, Stolberg, Würselen and Vaals as well as Roetgen and Monschau.

You can also use the ASEAG-Sammel-Auto (ASA) (ASEAG shared taxi). It runs at 00:15 and every half hour between 01:15 and 04:15, but must be ordered 45 minutes before the scheduled journey. As a special service, in the ASEAG buses you can ask the driver to order a taxi to take you the last few metres home from the bus stop. Just inform the driver in advance.

More info



Try out the bus and train!

You will find further information at the end of this booklet.



Euregioticket

The Euregioticket is a day ticket for 22.90 euro per person, valid for one day in the entire Euregio Maas-Rhein.

At weekends and on national holidays in Belgium, Germany and the Netherlands, this ticket also allows one additional adult and up to three children under the age of 12 to travel free of charge.

There is also a Euregioticket bicycle available for only 4.60 euro (11.2025).

* Note: Prices may vary due to the production time of the booklet.
Check the current prices online.



Travelling on buses and trains with limited mobility

Accessibility

Most AVV stations are accessible (including Aachen central station and Rothe Erde). Ramps and lifts provide step-free access to the platforms, and from there it is possible to board regional trains on the same level. The trains have spacious multi-purpose compartments, passenger information systems, multiple boarding aids (e.g. wheelchair ramps) and large accessible toilets. Tactile wayfinding strips in and around railway stations make orientation easier.

Low-cost travel

Severely disabled people with a green-orange ID card with the G, aG, GI, BI or H mark can obtain a supplementary sheet with a corresponding token from the relevant social services (Versorgungsamt) office, which entitles them to free local public transport. The token costs 53 euro for half a year or 104 euro for a whole year (11.2025). There are no costs for people who receive unemployment benefit or subsistence benefits or who have the H, BI, VB or EB mark. An accompanying person can travel free of charge if a "B" is entered in the pass and the note "Authorisation to take an accompanying person is confirmed" is noted.

Text: Source AVV, <https://avv.de/de/service/barrierefreiheit>

More info



* Note: Prices may vary due to the production time of the booklet.
Check the current prices online.





5. Move easily and city-friendly by car

© Cambio Aachen



By car in Aachen

Charging infrastructure (for public use)

Around 850 charging points for electric cars are available in the city of Aachen (06.2025). This means that around 10 vehicles (with electric battery and plug-in) share one charging point.

The charging points are located on the streets or in multi-storey car parks. E-cars with a German e-registration plate may park on the street in residents' parking zones for up to 2 hours free of charge (parking disc required).

Charging points can be found both via the City of Aachen's mobility dashboard and via various providers such as "Ladenetz.de".

Mobility dashboard



Ladenetz.de

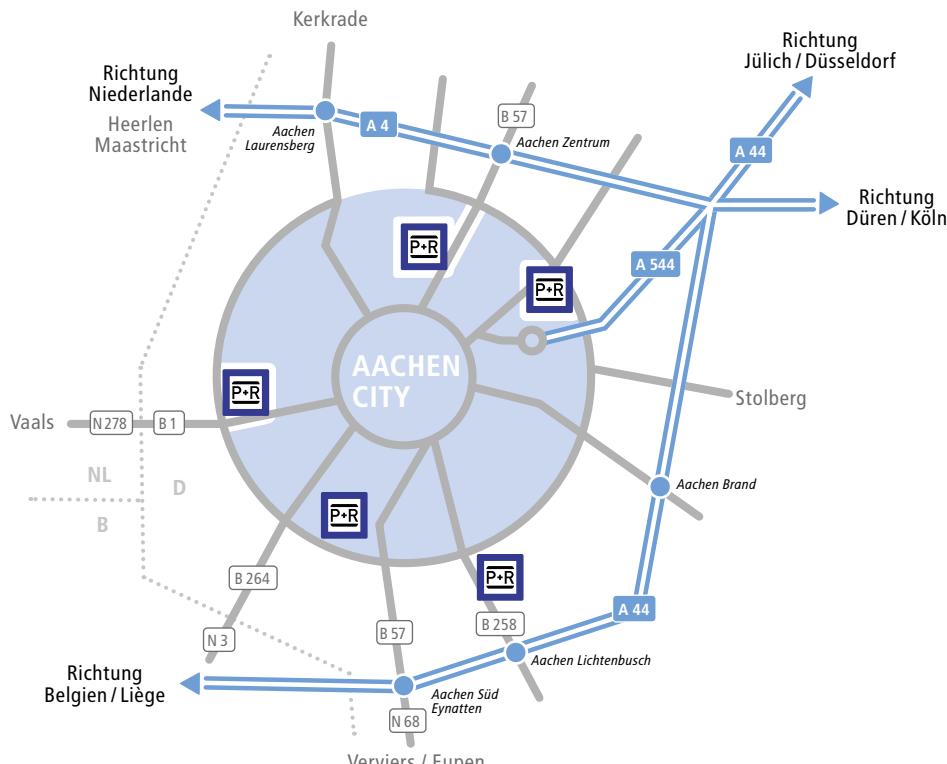


Park and Ride (P+R)

Whether for a day trip or to get to work in the city centre and avoid the traffic: You can park your car free of charge around the clock in one of the Park+Ride car parks and take the buses into the city. With just one bus ticket, which you buy from bus drivers at the Park+Ride stops for 5 euro, you and up to four other people can travel to the city centre and back (exception: in the Tivoli multi-storey car park, the parking ticket is needed and counts as a bus ticket). Locations:

- Tivoli multi-storey car park (except during Alemannia matches + CHIO)
- Jülicher Straße/Berliner Ring
- Westfriedhof
- Hangeweiher
- Waldfriedhof

These Park+Ride facilities offer a convenient way to park your car on the outskirts of the city and get to the centre quickly, easily and affordably by bus. For further information and current timetables, please visit the websites of ASEAG and the City of Aachen.



P+R locations and bus routes



Parking in residents' parking zones

To make parking easier for residents in the city of Aachen, there are various resident parking zones. In these zones, residents with a resident parking permit pay no parking fees. Visitors are required to pay parking fees. You can purchase a resident parking permit online in the service portal of the City of Aachen or in person at the Citizens' Service Centre (Bürgerservice).

More info and application



Car parks in the city centre

Space is scarce in the city centre, even for residents. That is why there are special rates for long-term parkers in many car parks. Please check the current offers of the providers (online or by telephone). APAG ("Home Parking" for 45.50 euro per month, Mon. - Thu. 16 - 9, Fridays from 14, and throughout Saturdays, Sundays and public holidays):

- Adalbertsteinweg car park
- Couvenstr. car park
- Galeria Kaufhof/City car park
- Hbf (main station) car park
- Town hall (Rathaus) car park (reopening in June 2026)
- RWTH University Hospital car park

Job parking tariffs such as 24-hour tariffs can also be found on the APAG website by selecting the car park (from the overview list) and clicking on the tariffs. Further tariffs:

- Sparkasse Aachen (car park at the cathedral, Annastrasse): 33 euro/month*
- Kapuzinerkarre car park (Borngasse), COLOGNE Parkhaus Service: Availability and price will be determined on request (e-mail: dauerhaft@parkhaus-service.de)

* Note: Prices may vary due to the production time of the booklet. Check the current prices online.

Live car park capacities



APAG



Contactless payment

With the easypark app, you can save yourself the trouble of searching for change at the parking ticket machines and pay for parking conveniently with your mobile phone. You can end or extend your parking time with just one click. Visitors, including residents of other residents' parking zones, must pay for parking during operating hours.

More info





© stock.adobe.com/Björn Wylezich



© City of Aachen/Andreas Cichowski

Disabled parking permit

An NRW-wide, nationwide or EU-wide parking permit for the severely disabled can be applied for by e-mail, post or in person via the road traffic authority of the City of Aachen. The main prerequisite for this is proof of a severely disabled person's pass. This can be applied for via the social services (Versorgungsamt) office at StädteRegion Aachen.

The locations of disabled parking spaces can be found in the city map for people with disabilities.

With a parking permit for the disabled, you can obtain parking concessions depending on the type of permit.

You can find more information using the QR codes.

More information about disabled parking permits and application



More information about the disabled person's pass and applying for it



City maps, Aachen city region



We're building for you

We are building roads, renovating them, creating bus lanes, making footpaths more attractive, cycle paths safer and the city more liveable. Of course, this also means that there may be construction works and restrictions to traffic flow in the city.

You can use the "Construction site information system" to find out about upcoming and ongoing construction work.

More information and construction site information System (Baustelleninformationssystem)



Mängelmelder (defect reporter)

Damage, disturbances and suggestions for improvement in Aachen can be communicated quickly and easily to the responsible departments via app or browser using the "Mängelmelder" (Defect reporter). You will receive feedback from the department responsible for processing your request.

Mängelmelder (browser)



Mängelmelder app



iOS



Android



6. With “clever mobil” commute well

Find out from your employer what mobility options are available for you as an employee. Employers often offer discounted job tickets or bicycle leasing.

Together with IHK Aachen, StädteRegion, ASEAG and AVV, the City of Aachen offers the "clever mobil" programme for interested employers. In addition to analyses and advice, it also offers employees free trial opportunities.

More info



7. Vouchers and offers

- Try out different modes of transport free of charge/at low cost

- Order a leisure map and receive it by post

Contribute to the improvement of the project by participating in a short survey

**Order form for
vouchers
and information:**



beteiligung.nrw.de/k/-6MU7CcLF

No order needed? Then help us
to evaluate the project using the
surveys:



beteiligung.nrw.de/k/-5LwC9GQC

Notes:

- The orders are linked to surveys that help us to improve our offers and information. It is therefore necessary to provide an e-mail address. You will be contacted by e-mail for 1-2 follow-up surveys and, if necessary, we will remind you to participate. You can unsubscribe at any time by sending an email to "neuinaachen@mail.aachen.de".
- The offers only apply to new residents with registered residence in Aachen, who will receive this booklet from 2026 when registering their address at the Citizens' Service Centre (Bürgerservice).
- Please read the full terms and conditions carefully online.
- The providers (as well as the City of Aachen) have the right to terminate offers at any time without giving reasons.
- The type and scope of the vouchers may change. You can therefore find current offers and validity dates online.
- The number of vouchers is limited. It may therefore not be possible to fulfil all orders.

8. QR code catalogue

Apps: iOS

Bus and train



movA



naveo

Car sharing



movA



Cambio

8. QR code catalogue

Apps: Android

Bus and train



movA



naveo

Car sharing



movA



Cambio

Cargo bike rental



Evemo

Car parking



easypark

Defect reporter



Mängelmelder

Cargo bike rental



Evemo

Car parking



easypark

Defect reporter



Mängelmelder

E-scooter



movA



Dott



RideMoovi



Voi

E-scooter



movA



Dott



RideMoovi



Voi